



**AELYCON's** main objective is to provide our customers with quality services and products in relation to our activity based on industrial electromechanical maintenance and the execution of low voltage electrical installations. They must comply with your requirements, provide a reliable response that fully meets the client's expectations and the agreed deadlines.

The objective of this Quality Policy is the consolidation of this reality, improving the performance and reinforcing the confidence of our customers, that applied to the work carried out, in the same way for electrical installations carried out in new buildings, as in maintenance and improvements made.

The understanding of quality is to know who our client is and what their expectations are to fulfill these expectations without error, in time, always complying with the applicable legal and regulatory requirements. The satisfaction of our customers is ours.

By implementing a quality management system according to the UNE-EN-ISO 9001 standard, **AELYCON** aims to enhance the participation of all its employees, customers and suppliers, making them aware of the importance of their activities and how they contribute to the achievement of quality objectives. Consistent with the responsibility assumed, provides the necessary resources for compliance with this policy.

In accordance with this Policy, we establish quality objectives at all levels, monitoring the degree of compliance, so that we can measure our improvement.

We have as general objectives:

- Expand the company, both in number of clients and in quality of service.
- Increase the satisfaction of our customers.
- Provide the most appropriate technical solutions and human resources for the correct development of the service.

The AELYCON Management will periodically review the quality management system to ensure its suitability, and continuous efficiency. In this review, the opportunities for the system and the process improvement are evaluated. The needs for changes in the quality system including the Policy and Quality Objectives are detected.

Barcelona, September 14 2017.

**Management**